

# Financial Services Guide in relation to the offer of shares in DV01 Mechelle Limited

Effective Date: 23 May 2011

Valuestream Investment Management Ltd (ABN 66 094 107 034)  
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## **Our financial services and financial products**

DV01 Mechelle Limited ABN 95 061 343 959 (DV01 Mechelle) has arranged with Valuestream Investment Management Ltd (Valuestream), the holder of an Australian Financial Services Licence, to make offers to arrange for the issue of shares in DV01 Mechelle by DV01 Mechelle (the Offer), in accordance with the requirements of the Corporations Act (Financial Service). This Financial Services Guide (FSG) only relates to the Financial Service.

## **This Financial Services Guide**

This FSG is an important document which we are required to give you as an Australian Financial Services Licensee. This FSG is intended to inform you of certain basic matters relating to our relationship and is designed to assist you in deciding whether to use any of the financial services we offer. The matters covered by the FSG include:

- who we are and how we can be contacted;
- what financial services and types of financial products we are authorised to provide to you;
- how we (and any other relevant parties) are remunerated; and
- details of our internal and external dispute resolution procedures and how you can access them.

Before you apply for shares in DV01 Mechelle, you will receive and should read the Prospectus dated 31 May 2011 prepared by DV01 Mechelle. The Prospectus contains important information about the offer of shares in DV01 Mechelle.

## **Information about Valuestream**

Valuestream is the holder of an Australian Financial Services Licence (AFSL). Under an arrangement with DV01 Mechelle, Valuestream is offering to arrange for the issue of shares in DV01 Mechelle to persons who apply pursuant to the offer of shares under DV01 Mechelle's Prospectus dated 31 May 2011.

The contact details for Valuestream are:

PO Box 1088  
Hillarys WA 6923  
Tel: +61 8 9355 5044  
Fax: +61 8 9307 2030

## **Remuneration for Services Provided**

We do not charge you any fees for the Financial Service.

Valuestream receives a fee of either 1.25% on total application monies or 0.25% on wholesale applications greater than or equal to \$500,000, from DV01 Mechelle, for the arranging of the Offer. The cumulative aggregate fees received by Valuestream from DV01 Mechelle are set at a minimum of \$75,000 and capped at \$150,000.

## **Personal information**

If you apply for shares in DV01 Mechelle you will be providing personal information to DV01 Mechelle, who will collect, hold and use your personal information to assess your application, service your needs as a shareholder and to facilitate distribution payments and corporate communications to you as a shareholder. Valuestream's Privacy Policy details how we comply with the requirements of the Privacy Act in the handling of your personal information. A copy of that policy can be obtained by visiting our website at [www.valuestream.com.au](http://www.valuestream.com.au).

## **Professional Indemnity Insurance**

Valuestream holds a professional indemnity insurance policy that satisfies the compensation arrangements under section 912B of the Corporations Act and which provides cover even if one of our employees or representatives have ceased to act or work for us.

DV01 Mechelle is insured under a professional indemnity insurance policy which provides cover for fund professional civil liability and management liability resulting from third party claims as a result of the Offer and DV01 Mechelle has agreed to indemnify Valuestream for any losses, liabilities, costs charges and expenses arising or in connection with the Offer.

## **Complaints Handling**

Valuestream has a formal process for the handling of complaints. If you have a complaint you should take the following steps:

- contact the

Compliance Manager,  
Valuestream Investment Management Ltd,  
PO Box 1088,  
Hillarys WA 6923  
Phone +61 08 9355 5044

We will let you know that we have received your complaint and the Compliance Manager will aim to resolve your complaint within 45 days. If it is not possible to resolve your complaint within 45 days, we will inform you of the status of your complaint and the reasons for the delay.

- if you are not satisfied with our handling of your complaint you may lodge a written complaint with the:

Financial Ombudsman Service (FOS)  
GPO Box 3  
Melbourne VIC 3001  
www.fos.org.au  
Phone: 1300 780 808  
Fax: +61 9 613 6399